


# SANKYO AMERICA, INC.

Expertise in Automotive Plastics & Materials Management

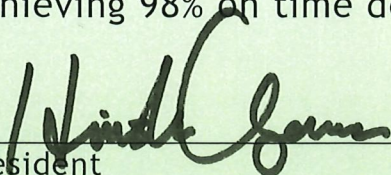
## QUALITY POLICY

Sankyo America is committed to providing customers with competitive products and technical liaison support in addition to helping reduce the cost of distribution, warehousing, inventory control and other related administrative workloads, while continuously striving to improve our processes to meet or exceed customer expectations.

  
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President

## QUALITY OBJECTIVES

- Provide product and technical liaison support above 90% satisfaction to meet or exceed our customer's expectations.
- Analyze the automotive plastic technology trend and plan to meet our customer's future requirements by keeping our market/industry knowledge above 90% satisfaction.
- Maintain dependable inventory control above 90% satisfaction to be within Sankyo America standards.
- Achieving 98% accurate shipments.
- Achieving 98% on time delivery.

  
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President